June 26, 1998

Office of the Ombudsman #200-1111 Melville Street Vancouver, B.C. V6E 3E6

To Whom It May Concern:

I am writing to formally file a complaint against the Ministry of Children and Families in neglecting to reimburse us for the ongoing cost of therapy for our child , Jeremy Rodrigues. Furthermore, I had a **six month contract** with the Ministry and on June 18, 1998, I received a letter saying that I had to get in touch with a social worker before July 1, 1998, if I required "care" for my child. The fact that I receive some funding towards my son's Lovaas program and the Government calls in "daycare" is of no concern to me. The fact is that I had a six month contract with the Ministry. When I faxed and tried to get a straight answer about my contract and further funding towards our program, I get the run around and never get an answer. They want to meet with me and discuss my "summer care". Well, my son is not in " care " either summer or fall. He is in a Lovaas program. I am extremely busy running my son's Lovaas program and do not have the time for meetings, hence I have wrote this letter and am awaiting an answer.

I thank you for any help that your office is able to give me in regards to having my son receive full reimbursement for 'Medically Necessary' autism treatment from the Ministry of Children and Families.

Sincerely,

Barbara Rodrigues